TypingDNA Services Privacy Policy

TypingDNA provides services that collect and use typing biometrics to identify an individual person. This Privacy Policy has been compiled to better serve those who are concerned with how their typing biometric pattern is being collected, processed and used by TypingDNA.

The Personal Information of Clients

Clients that register on our website to use our Services, or even the demo, will have to provide personal information about themselves during the account creation, such as: name, company details, job title, email, address, phone, scope of use, typing biometric.

The Typing Biometric of End-Users

Registered Clients can use our Services to collect typing biometrics from their own users. It's up to the Client to decide where and how to store the typing biometrics.

a) If TypingDNA stores the typing biometrics, it is anonymized. We don't associate the biometric with any personal information for that end-user.

b) If the Client stores the typing biometrics, it is entirely the Client's responsibility to handle this sensitive information with care and comply with the applicable data protection law, in particular regarding the end-user's consent to the collection, processing and usage of such information by the Client and TypingDNA.

How do we protect your information?

Personal information and typing biometrics are stored on virtual servers hosted in the Microsoft Azure cloud platform, in a secured database, only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential.

What and how do we record? What is the actual Typing Biometric?

The typing pattern is an array of numbers, statistics about the keys that are used most often. We do not record the actual typed text, but rather statistics about the pressed keys. Therefore it is impossible to reverse a pattern and recreate the original text. Only the pattern is transferred to our servers, never the actual typed text. This process is completely safe, there are no risks during the transfer. In addition, the communication with the server is encrypted via SSL technology.

Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties (except our own subcontractors) any typing biometric, or personal information of Clients.

Rights over your Typing Biometric

You can contact us if you want TypingDNA to correct, delete or block your your personal data or typing biometric. If you have concerns on how the Client is using your typing biometric or personal information associated with it, please contact TypingDNA immediately to investigate the issue.

Last modified November 17, 2016